



RAY·ALLEN

DATA REQUEST TEMPLATE FOR ONBOARDING PHASE

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For onboarding, we need information from the partner/customers to set up the RACSystem.

To facilitate this, we have developed standard data requirements templates, specifying the information partners need to provide.

User Setup

For Following details are required to add a user

Sub Activity	Data Required (in CCW -R)	Applicable Conditions
Add User at Reseller Level	<ul style="list-style-type: none">• First Name• Last Name• Email Address• Permission Level	<ul style="list-style-type: none">• An existing user to clone permissions
	<ul style="list-style-type: none">• Client Names	<ul style="list-style-type: none">• Client Names in case the user should have access to specific Clients only
Add User at Client Level	<ul style="list-style-type: none">• First Name• Last Name• Email Address• Permission Level	<ul style="list-style-type: none">• An existing user to clone permissions.
	<ul style="list-style-type: none">• Location Details	<ul style="list-style-type: none">• Location details, if user should have access to assets locations at specific locations only

SLM Data Load

Partner needs to provide access to Client's Smart Account in mce.cisco.com through Partner provided CCO ID