

Entitlements > Enterprise Agreements

This guide explains how to access and use the Enterprise Agreements section under the Entitlements menu. It covers navigation, viewing license-based and maintenance-based agreements, using page controls and filters, and reviewing agreement-level details and transactions.

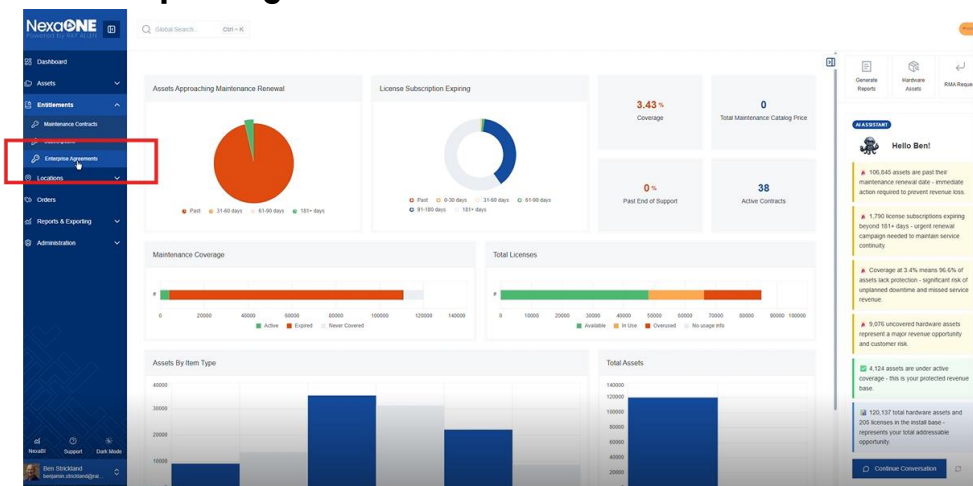
Access Enterprise Agreements Section

The **Enterprise Agreements** section is located under the **Entitlements** menu.

At initial launch, this section is specifically for **Cisco-only enterprise agreements**. Additional OEMs will be added later.

To open the Enterprise Agreements page:

1. Navigate to **Entitlements**.
2. Click **Enterprise Agreements**.



3. A list of all Enterprise Agreements currently available to you is displayed.

The screenshot shows the 'Enterprise Agreements' table. The table has the following columns: Client Name, Agreement Type, Suite Name, Suite Description, Total Entitlements, Total Consumption, Balance, SKU, Subscription ID, and True. The table contains 10 rows of data for various Cisco products and services.

| Client Name | Agreement Type | Suite Name | Suite Description | Total Entitlements | Total Consumption | Balance | SKU | Subscription ID | True |
|-------------|----------------|------------------------------|-----------------------------|--------------------|-------------------|---------|--------------------|-----------------|--------------------------|
| View Vitson | License | Cisco DNA SD-WAN & Ro... | Enterprise SD-WAN HA TL... | 16 | 0 | 16 | ESN-ENWAN-C-T19A-A | SR104857 | <input type="checkbox"/> |
| View Vitson | License | Cisco DNA Switching | CS200CK 12 port CISCO... | 0 | 1 | -1 | ESN-CS200CK2-A | SR104857 | <input type="checkbox"/> |
| View Vitson | License | Cisco DNA Switching | C9300 34-port CISCO DN... | 15 | 10 | 5 | ESN-C93001-A | SR104857 | <input type="checkbox"/> |
| View Vitson | License | ThousandEyes | Cisco ThousandEyes - Int... | 12 | 12 | 0 | ESA-TE-INSIGHTS | SR104857 | <input type="checkbox"/> |
| View Vitson | License | Legacy Meraki - Network I... | Meraki MX54 SEC Enterp... | 0 | 4 | -4 | ESN-MX54-SEC | SR104857 | <input type="checkbox"/> |
| View Vitson | License | Cisco DNA SD-WAN & Ro... | WAN (Routing & SD-WAN) | 12 | 0 | 12 | ESN-ENTWAN-C-T2-A | SR104857 | <input type="checkbox"/> |
| View Vitson | License | Legacy Meraki - Network I... | Meraki MS425-16 Enterpr... | 2 | 0 | 2 | ESN-MS425-16 | SR104857 | <input type="checkbox"/> |
| View Vitson | License | Nexus Switching | ACI MODULES 4 SLOT A... | 2 | 2 | 0 | ESN-N6500-M4-A | SR104857 | <input type="checkbox"/> |
| View Vitson | License | Nexus Switching | NX-OS Advantage for XF2... | 1 | 1 | 0 | ESN-NXK-XF2-A | SR104857 | <input type="checkbox"/> |
| View Vitson | License | Cisco DNA Switching | C9300 48-port CISCO DN... | 37 | 57 | -20 | ESN-C93002-A | SR104857 | <input type="checkbox"/> |

Enterprise Agreements table

Switching Between License-Based and Maintenance-Based Agreements

Enterprise Agreements can be viewed in two categories:

- License-based enterprise agreements
- Maintenance-based enterprise agreements

Use the Quick Filters at the top of the page to toggle between license and maintenance views. Not all data fields are available for all EA types.

The screenshot shows the NexaONE Enterprise Agreements page. A table lists various agreements with columns for Client Name, Agreement Type, Suite Name, and Subscription ID. A 'Quick Filters' panel is open, showing a dropdown for 'Agreement Type' with 'License' selected and 'Maintenance' highlighted. A red box highlights the 'Quick Filters' panel and the 'Agreement Type' dropdown. Another red box highlights the 'Quick Filters' panel and the 'Subscription ID' dropdown.

| Client Name | Agreement Type | Suite Name | Subscription ID | True |
|--------------|----------------|---------------------------|---------------------------|-------------------------------------|
| View Vitucon | License | Cisco DNA SD-WAN & Ro. | EN-ENWAN-C-T1A-A SR104657 | |
| View Vitucon | License | Cisco DNA Switching | EN-C500CQ-A SR104657 | <input checked="" type="checkbox"/> |
| View Vitucon | License | Cisco DNA Switching | EN-C5001A SR104657 | <input checked="" type="checkbox"/> |
| View Vitucon | License | ThousandEyes | EA-TE-INSIGHTS SR104657 | <input checked="" type="checkbox"/> |
| View Vitucon | License | Legacy Meraki - Network 1 | EN-M064-SEC SR104657 | <input checked="" type="checkbox"/> |
| View Vitucon | License | Cisco DNA SD-WAN & Ro. | EN-ENTWAN-C-T2-A SR104657 | <input checked="" type="checkbox"/> |
| View Vitucon | License | Legacy Meraki - Network 1 | EN-MS425-16 SR104657 | <input checked="" type="checkbox"/> |
| View Vitucon | License | Nexus Switching | EN-N950-M4-A SR104657 | <input checked="" type="checkbox"/> |
| View Vitucon | License | Nexus Switching | EN-NDK-XF2-A SR104657 | <input checked="" type="checkbox"/> |
| View Vitucon | License | Cisco DNA Switching | EN-C5002-A SR104657 | <input checked="" type="checkbox"/> |

Quick filters used to switch between license and maintenance

Enterprise Agreement View

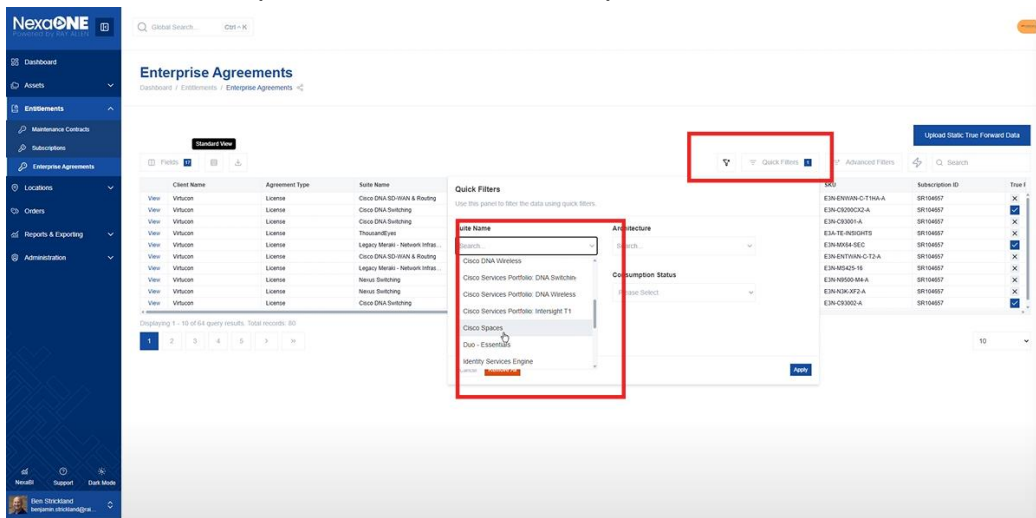
After you select **Agreement Type** as **License**, it will open a page with the **list of Enterprise Agreements**. The page offers standard NexaONE capabilities, such as the ability to change and organize fields.

Available capabilities include:

- Changing displayed fields
- Organizing field order
- Switching to compact view
- Switching to full screen view
- Exporting filtered data to CSV or Excel
- Applying advanced filters
- Applying quick filters

Filters allow users to:

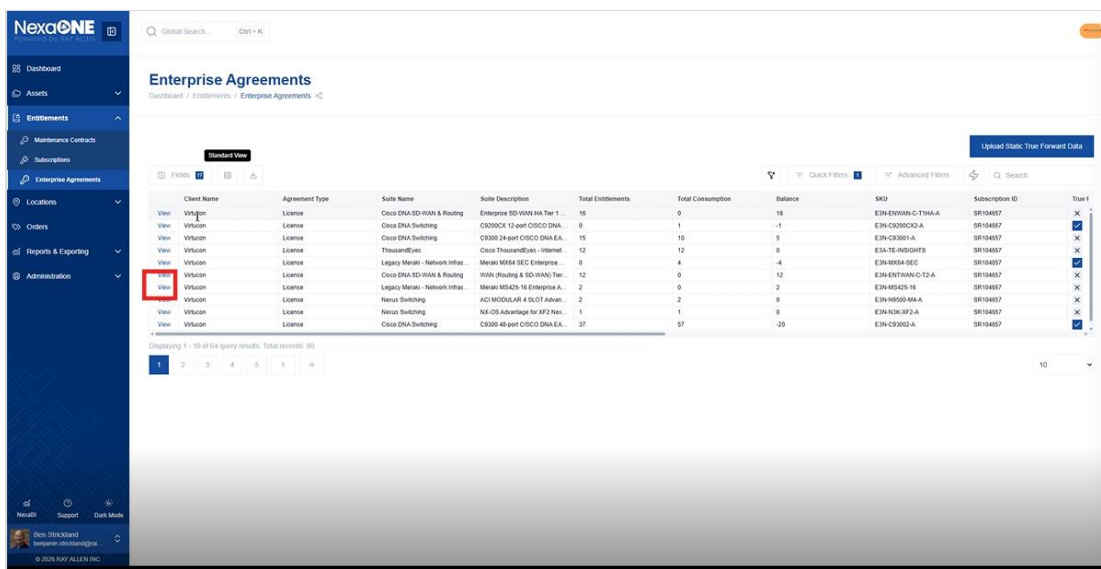
- Search directly, or
- Select from a dropdown list to filter to a specific item



Also, advanced filters, quick filters and the contextual search bar can be used together.

Enterprise Agreement – Detailed Information

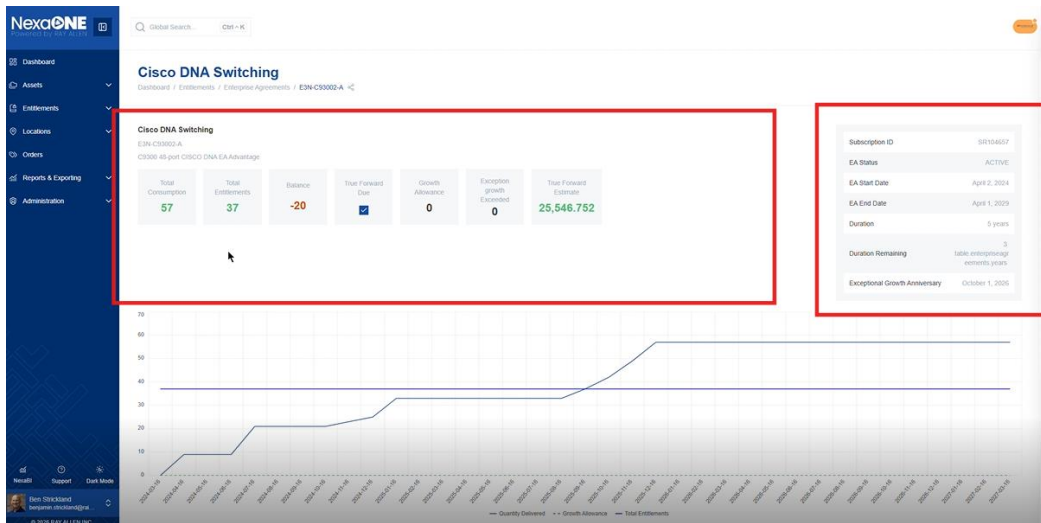
You can drill into any enterprise agreement item to see a more detailed view.



On the details page, you can see:

- A list of **KPIs** or key features for that item within the EA suite
- The suite name shown in the example: **DNA switching suite**
- The **commerce SKU** used for purchase
- **Total consumption**
- How many entitlements were originally purchased

- Any balance
- Whether a **true forward** is deriving from them



Enterprise agreement detail page with KPIs and suite info

The page also includes a graph below that provides a visual representation of how utilization changed over time.

In the example described:

- Utilization started at zero on the far left side of the graph
- The **blue line** (horizontal) represents the amount purchased
- The graph also shows the approximate point at which the entitlement number crossed the ownership or contract number



Utilization graph with blue purchased line over time

Review transactions behind utilization changes

If you scroll further down on the enterprise agreement detail page, you can see all transactions that generated the increase in license utilization.

The transaction list shows:

- When the transactions happened
- Who generated them

It also covers,

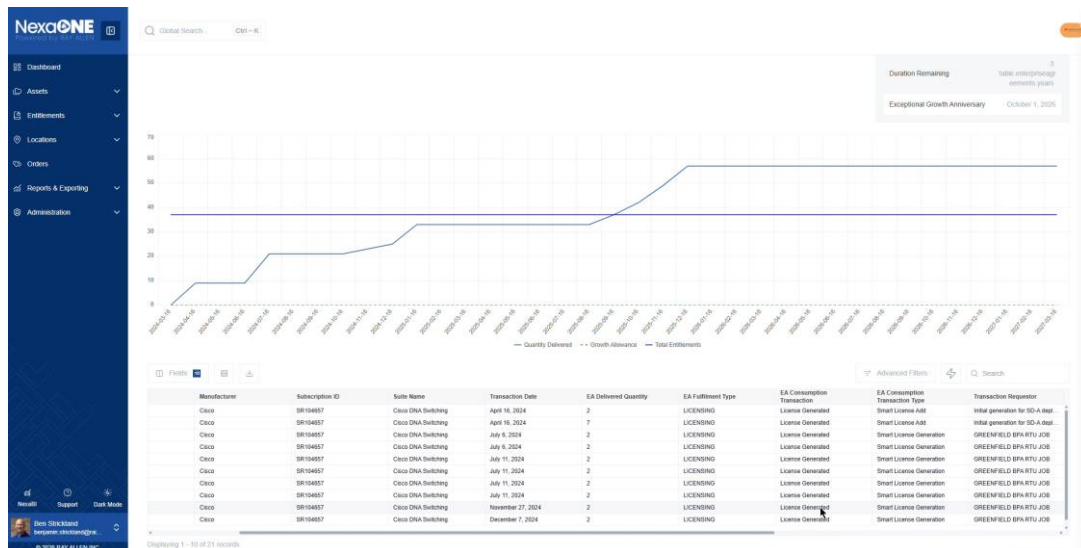
- **Transaction requester**
- **Transaction type**

These provide a description of how licenses were added to the enterprise agreement and the date on which those changes happened.

This information can be used for troubleshooting a particular sequence of events.



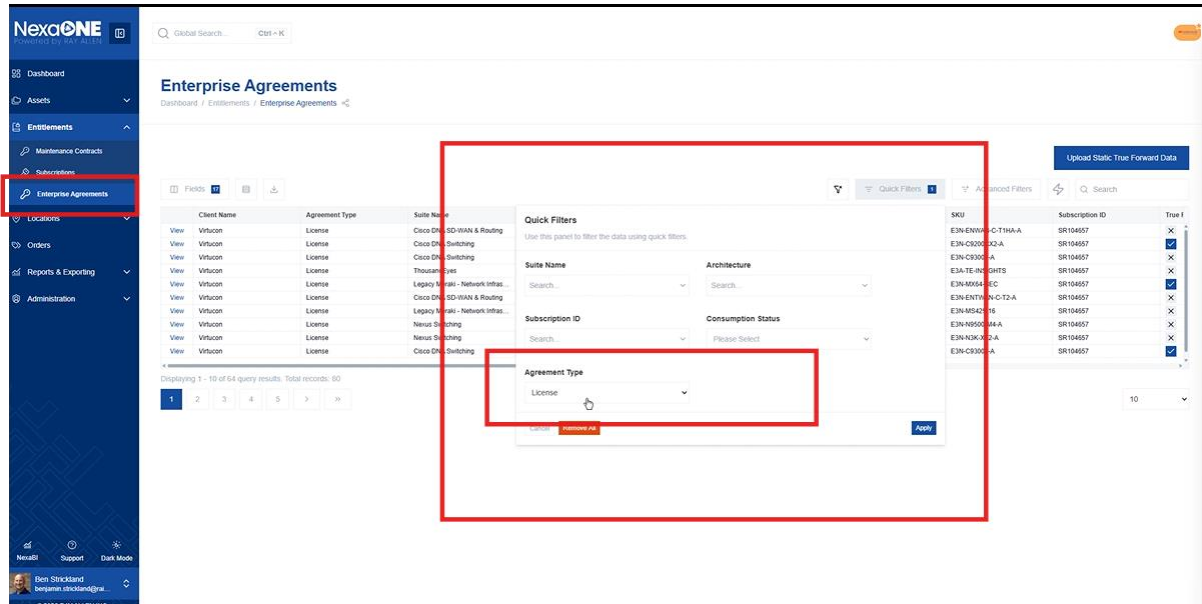
Transaction list showing when EA transactions happened



Transaction requester and transaction type columns

View Maintenance Agreement Details

From the Enterprise Agreements area, you can also switch to **maintenance** items from Quick Filter.



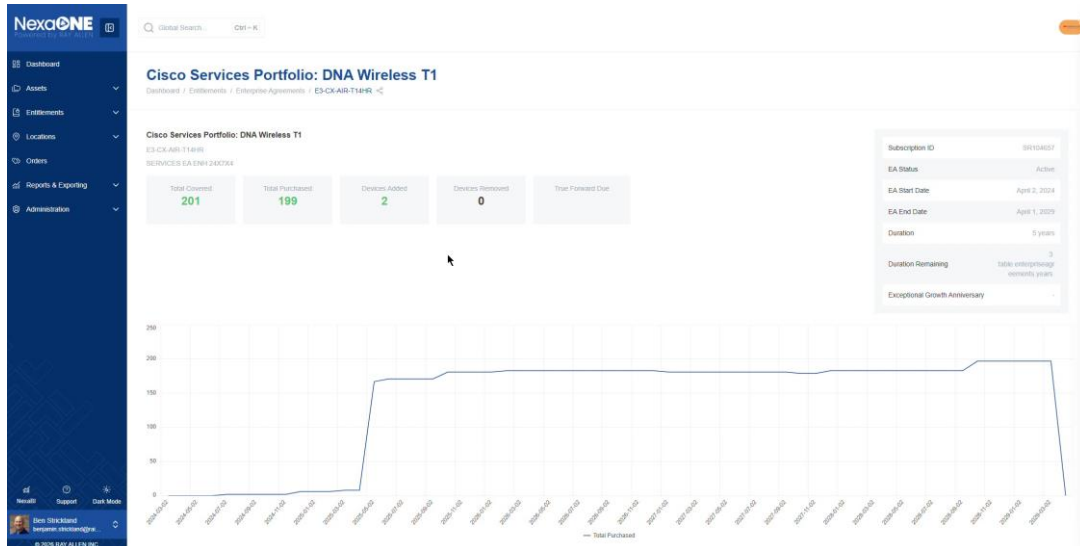
Switch to maintenance items

Everything generally works the same, including the fields, and that you can drill into maintenance agreements as well.

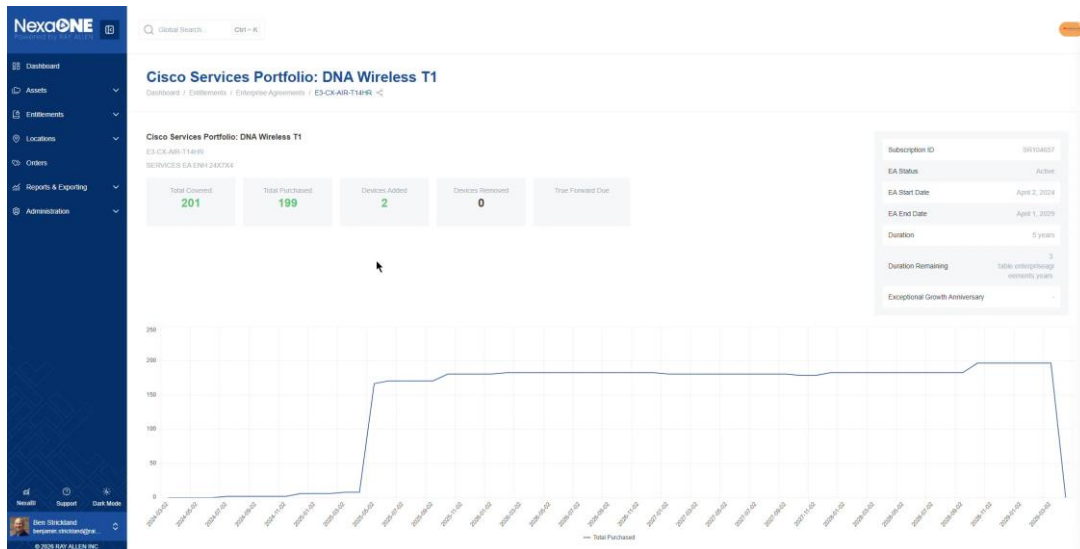
For maintenance agreements, similar visualizations are shown, including:

- How many are covered
- How many were purchased
- How many were added
- How many were removed

The graph below also provides a quick sense of how the numbers changed over time by following the timeline.



Maintenance agreement details with covered and purchased counts



Timeline graph showing changes over time