

Entitlement Management > View Maintenance Contracts > Details

Service Name Drop-Down

- Locate the drop-down button (usually represented by an arrow or similar icon) associated with each contract in the table.
- Click the drop-down to view a detailed list of service names, service levels, and counts associated with that specific contract. This provides a quick overview of the services included in the contract.

Note: The availability and specific content of this feature are OEM dependent, meaning they may vary depending on the Original Equipment Manufacturer.

The screenshot shows the NexaONE interface with the 'Entitlements' section selected in the sidebar. A table lists contracts with columns for Client Name, Contract Number, Contract Type, Contract Status, Total Assets, and Manufacturer. A red box highlights the 'View' button next to a contract. Another red box highlights the 'Service Level' dropdown menu, which is expanded to show a list of service levels and their counts.

Service Level ID	Service Name	Service Level Name	Asset Count
e871bcb3-b154-466a-9c5e-790458b01c	NBD-PARTS-DEL	NBD PARTS DELIVERY	528
16cac5f8-eeec-488e-adfb-7de765820866	NBD-PARTS-REP	NBD PARTS REPLACE	42
1e745d00-0aaa-4a06-9806-2083d19c95	4HR-PARTS-REP	4HR PARTS REPLACE	1369
4b340286-ba86-4a6e-bf59-0aa258adb06f	NSC	NETAPP STANDARD CONTRACT	568

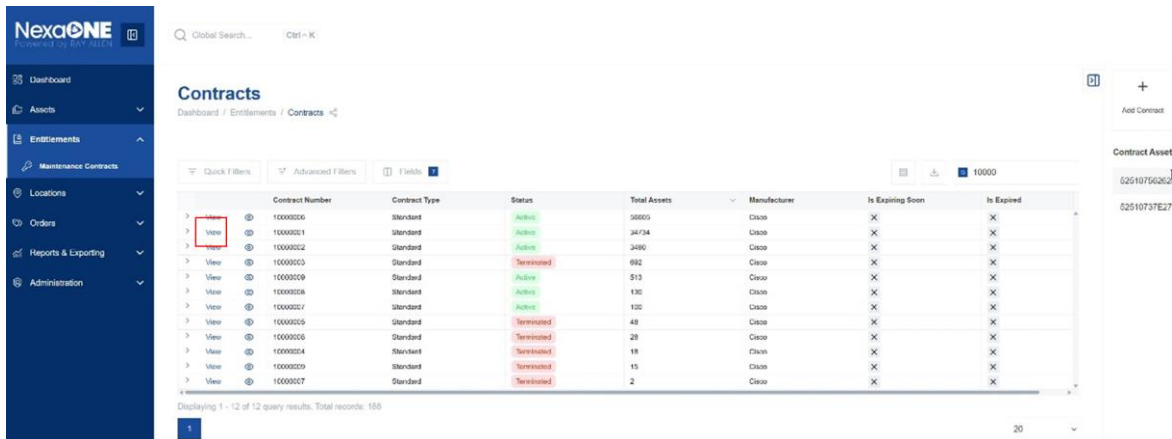
Viewing Contract Details

1. **Click the "eye" icon** (often representing a view or details option) next to a contract to view a list of assets currently associated with that contract in the contextual bar.

The screenshot shows the NexaONE interface with the 'Contracts' section selected in the sidebar. A table lists contracts with columns for Contract Number, Contract Type, Status, Total Assets, Manufacturer, Is Expiring Soon, and Is Expired. A red box highlights the 'eye' icon next to a contract. The 'Contract Asset' dropdown menu is expanded to show a list of assets.

Contract Number	Contract Type	Status	Total Assets	Manufacturer	Is Expiring Soon	Is Expired
100000006	Standard	Active	58500	Cisco	X	X
100000011	Standard	Active	34734	Cisco	X	X
100000012	Standard	Active	3486	Cisco	X	X
100000013	Standard	Terminated	692	Cisco	X	X
100000019	Standard	Active	513	Cisco	X	X
100000026	Standard	Active	130	Cisco	X	X
100000027	Standard	Active	130	Cisco	X	X
100000025	Standard	Terminated	48	Cisco	X	X
100000028	Standard	Terminated	28	Cisco	X	X
100000024	Standard	Terminated	18	Cisco	X	X
100000029	Standard	Terminated	15	Cisco	X	X
100000027	Standard	Terminated	2	Cisco	X	X

2. **Click the "View" button** to access a comprehensive view of the contract's details, including key information and settings.

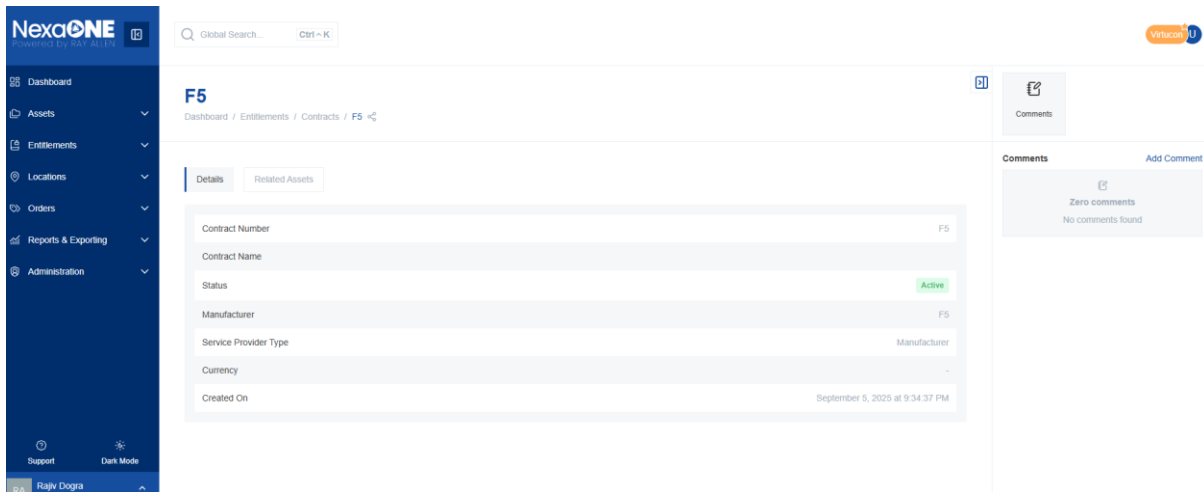


The screenshot shows the NexaONE interface with a sidebar on the left containing navigation links: Dashboard, Assets, Entitlements, Maintenance Contracts, Locations, Orders, Reports & Exporting, and Administration. The main content area is titled 'Contracts' and displays a table of contract data. A red box highlights the 'View' button for the first contract in the table.

	Contract Number	Contract Type	Status	Total Assets	Manufacturer	Is Expiring Soon	Is Expired
>	10000000	Standard	Active	58805	Cisco	X	X
>	10000001	Standard	Active	34734	Cisco	X	X
>	10000002	Standard	Active	3480	Cisco	X	X
>	10000003	Standard	Terminated	682	Cisco	X	X
>	10000009	Standard	Active	913	Cisco	X	X
>	10000008	Standard	Active	130	Cisco	X	X
>	10000007	Standard	Active	100	Cisco	X	X
>	10000005	Standard	Terminated	48	Cisco	X	X
>	10000006	Standard	Terminated	20	Cisco	X	X
>	10000004	Standard	Terminated	18	Cisco	X	X
>	10000009	Standard	Terminated	15	Cisco	X	X
>	10000007	Standard	Terminated	2	Cisco	X	X

Displaying 1 - 12 of 12 query results. Total records: 158

3. **The contract details include** important information such as the start and stop dates of the contract, specific contract details, the OEM (Original Equipment Manufacturer), and other relevant information.



The screenshot shows the NexaONE interface with the sidebar on the left. The main content area displays the details for contract 'F5'. The details are organized into a form with fields for Contract Number, Contract Name, Status, Manufacturer, Service Provider Type, Currency, and Created On. A 'Comments' section on the right shows 'Zero comments' and 'No comments found'.

F5
Dashboard / Entitlements / Contracts / F5

Details | Related Assets

Contract Number: F5
Contract Name: F5
Status: Active
Manufacturer: F5
Service Provider Type: Manufacturer
Currency: -
Created On: September 5, 2025 at 9:34:37 PM

Comments | Add Comment
Zero comments
No comments found